

UPS SurePost®

A Streamlined Economy Solution



Combining the reliability, consistency and speed of the UPS® ground network with final delivery from the U.S. Postal Service, UPS SurePost® provides an economical, easy-to-use shipping solution for Worldwide Express customers' lightweight, low-value and residential shipping needs.

UPS SurePost is a smart solution when your shipments:



Are primarily B2C and bound for a residential address



Are small and lightweight — generally less than 10 lbs. in weight or one cubic foot in size



Have a value of less than \$100 and require limited liability coverage



Don't require urgent or guaranteed delivery times

With SurePost, you don't have to compromise quality for cost, either. It beats the other competitive postal solutions with:

Consistent time-in-transit

Although not a guaranteed service, you can easily estimate and communicate delivery times to your customers knowing that SurePost's time in transit is UPS® Ground plus one to two days in the 48 contiguous U.S. states. Off-shore shipments have additional transit times.*

Integrated shipping & tracking

With the convenience of preparing SurePost shipments alongside your other small package shipping on both SpeedShip® and UPS's systems, plus the ability to track packages with any UPS tracking tool, SurePost adds transparency for your customers and simplifies your shipment creation process.

Smart shipment matching

UPS uses smart technology to match, or "redirect," approximately 35% of SurePost shipments with other packages that are bound for delivery to the same address on the same or next business day. With redirection, your package stays within the UPS network for final delivery versus being transferred to the USPS network.

	UPS Ground Residential	UPS SurePost
Delivery by UPS ¹	●	●
Delivery by USPS carrier		●
Day-definite delivery	●	
Best suited for all package types	●	
Suited for small and lightweight packages	●	●
Delivery to PO Boxes & military APO/FPO destinations		●
Delivery to all US territories		●
Package status updates and tracking information	●	●
Undeliverable packages returned via UPS Ground	●	
Undeliverable packages returned via USPS Parcel Select®		●
Receivers can manage deliveries with UPS My Choice® ²	●	●

¹ Only for SurePost packages redirected back into the UPS ground network. | ² Additional service fees apply. | *Outside of the 48 contiguous U.S. states, transit times will be Ground + 1-2 weeks for AK & HI; Ground + 1-2 months for APO/FPO & U.S. Territories

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